

FAQ

COMMON QUESTIONS

IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers the very best price on our hospital's vet-recommended annual primary care.

YOUR EXPERIENCE

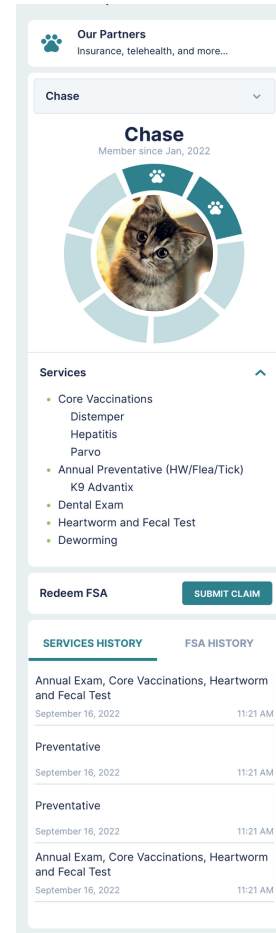
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

EASY TO USE BENEFITS

MARKET HUB PARTNERS + PERKS



FELINE PRIORITY CARE PLANS






IN A SIMPLE MONTHLY PAYMENT



SIGN UP TODAY AND SAVE DURING YOUR VISIT!

Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind



WHY DO I NEED A CARE PLAN?

We designed our plans to ensure your pet gets everything they need for a year of health. **Our solution:**

- Covers everything we recommend for a **year of preventative care**
- Has **transaction-less** checkout
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- **Allows you to pay monthly**

Login at: app.petcentrichealth.com/login

KITTEN PLAN



**\$101/
month**

ADULT CAT PLAN



**\$103/
month**

SENIOR CAT PLAN



**\$128/
month**

PRIORITY CARE PLANS

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

Physical Examinations

Rabies Vaccine

FVRCP Vaccine

Feline Leukemia Vaccine

Parasite Screening (Fecal)

FeLV/FIV Rapid Test

Annual Bloodwork

Microchip Placement

F/T/HW Prevention (Revolution Plus)*

Nail Trim

ASPCA Poison Control Hotline Allowance (1)

Market Hub Savings

Annual In-Hospital Credit (pet FSA)

TOTAL SAVINGS

*The hospital may not stock preventative meds for certain sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.

kitten plan <1 year	adult feline plan 1 year - 7 years	senior feline plan > 7 years
up to 4	up to 2	up to 2
✓	✓	✓
up to 4	✓	✓
up to 2	✓	✓
up to 2	kitten only	kitten only
✓	kitten only	kitten only
adult+senior only	✓	✓
✓	kitten only	kitten only
6 months included	12 months included	12 months included
up to 4	up to 2	up to 2
✓	✓	✓
✓	✓	✓
\$150	\$200	\$300

24%

16%

15%

